T: 0800 432 627 **T:+64 (0)274 592 153** **F: +64 (0)9 402 5594**
E: info@ecocruz.co.nz **W: www.ecocruz.co.z** **P: P.O.Box 91 Paihia 0247**

Thank you very much for choosing to sail with Ecocruz!

This is a printable information sheet to make things a little easier for you. We hope you find it useful.

When do I need to be where?

We will meet you outside the Paihia Visitor Information Centre (I-Site) by the wharf at **8 am.**
We depart from the wharf at Paihia on the following days and times:

Depart		**Return**	
Tuesdays	8:00am	Thursdays	4:00pm
Fridays	8:00am	Sundays	4:00pm

Where can I leave my car?

Your accommodation might let you leave your car at their place.

Otherwise **Kings Rd** has toll free parking and is pretty safe.
Don't park anywhere else or you will get a ticket.

Travelling by bus:

The bus terminal is located next to the wharf where we depart.

How do I get from Auckland to Paihia?

Just follow State Highway 1 (North).
Allow at least 3 1/2 hours for the 275 km / 170 mile drive from Auckland

What do I need to bring?

- Island walks will be more enjoyable if you have suitable footwear
- You will not see a shop for three days, bring a good supply of personal items
- We do not supply alcohol, but you are welcome to bring your own
- Prepare for lots of sun, wind, rain, heat and cold
- Bring at least one change of clothing.

We look forward to welcoming you aboard!

Conditions:

- We will debit your credit card 7 days prior to the date booked.

Cancellation policy:
If you wish to cancel your cruise or change the date you must do so at least 7 days prior to departure.
Refund policy:

- up to 7 days prior: full refund
- up to 3 days prior: 50% refund

Ecocruz will charge you the full amount for 'no-shows' or date changes and cancellations if they occur after the 3 day deadline. Cancellations on our part are rare but do occur in extreme weather conditions. We therefore ask passengers to reconfirm their cruise with us the night before by calling us toll free on **0800 432 627**. In the event of a cancellation on our part, Ecocruz will refund the full amount charged.

Please reconfirm your booking by calling us toll-free on 0800 432 627 the day before the cruise.